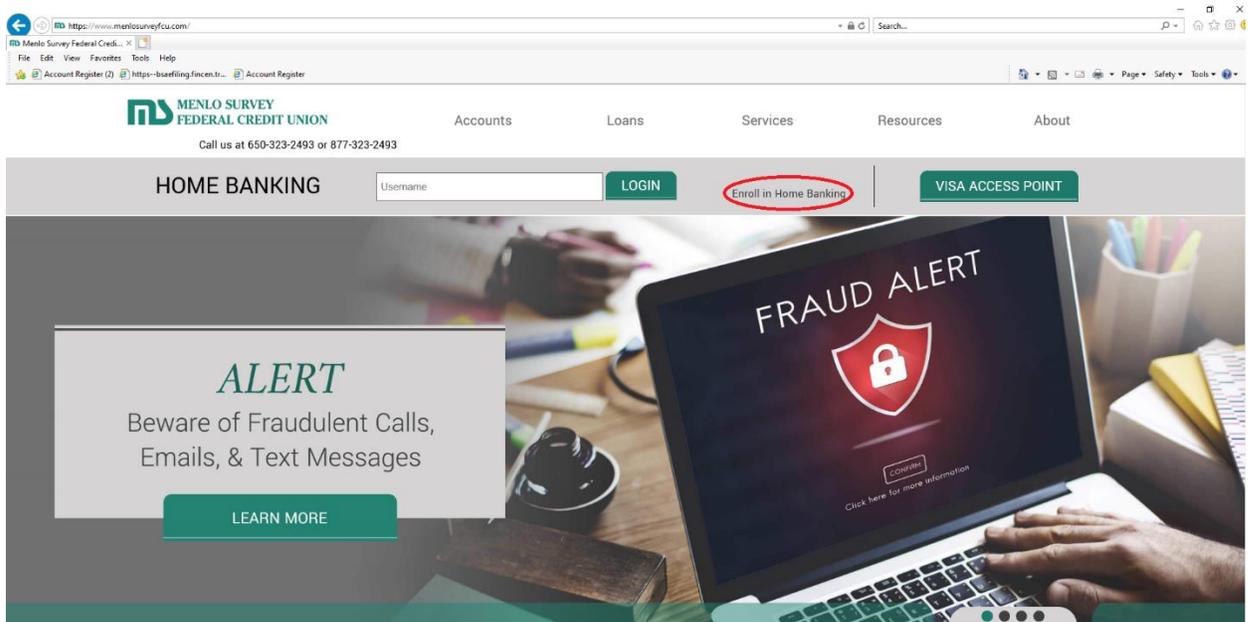
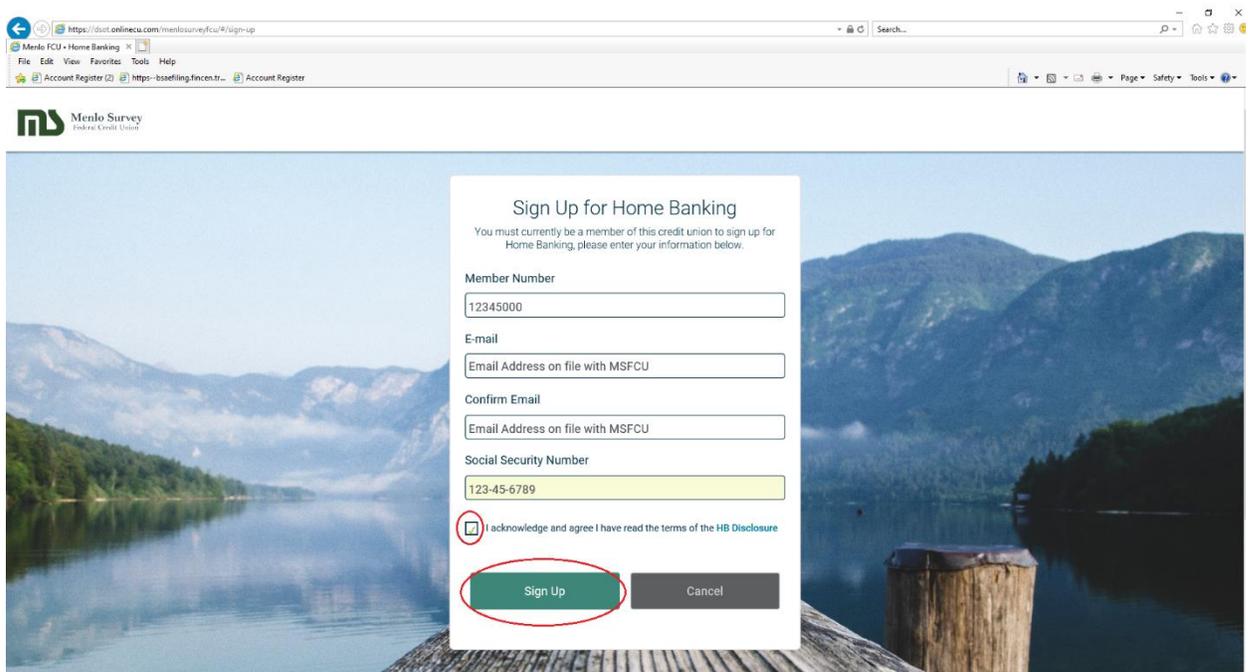


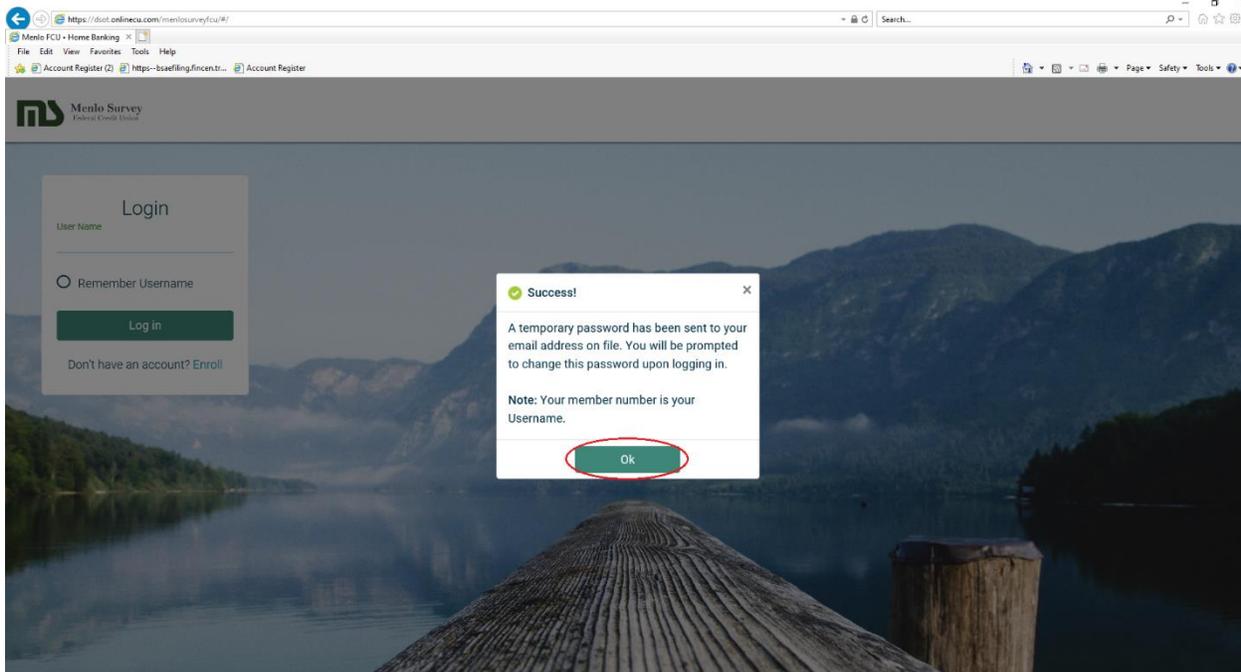
1. Go to our website: www.menlosurveyfcu.com and click Enroll in Home Banking.



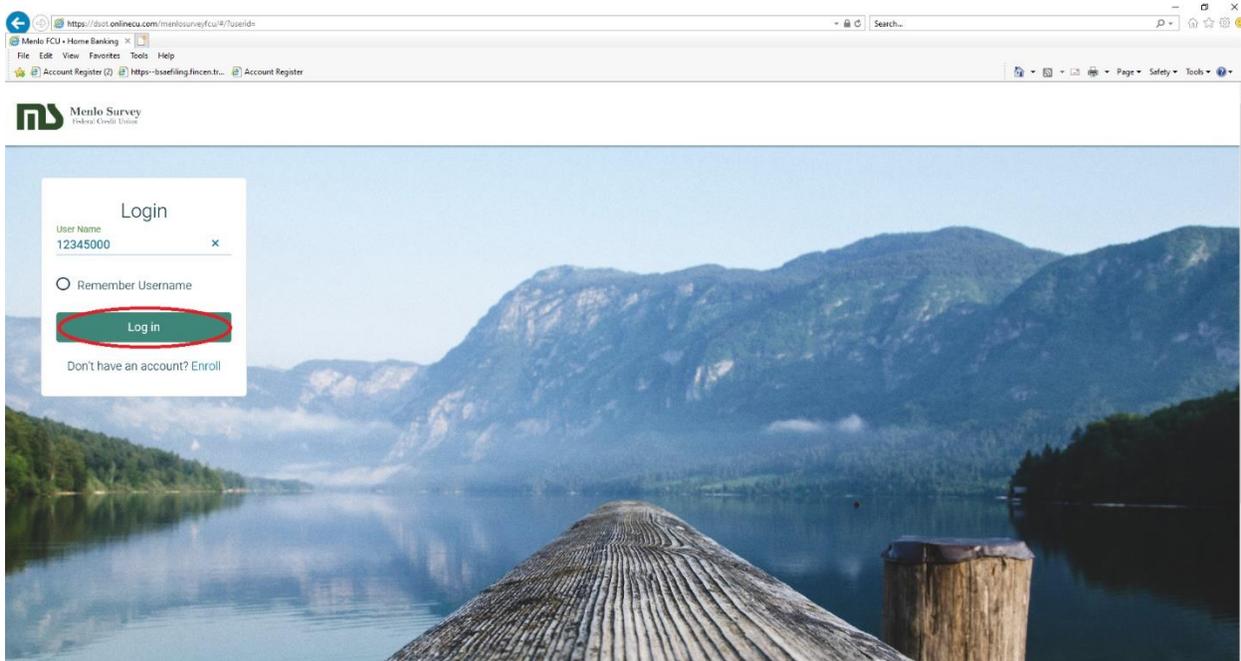
2. Complete the information requested:
 - Member Number:** Enter your member number including the three zeros at the end.
 - Email:** Enter the email address on file with the credit union.
If you are unsure of the address on file, contact a Member Services Rep at (877) 323-2493.
 - Confirm Email:** Enter the email address a second time.
 - Social Security Number:** Enter your SSN with no spaces or dashes.
3. Click on the box to acknowledge and agree that you have read to terms of the HB Disclosure.
4. Select **Sign Up**



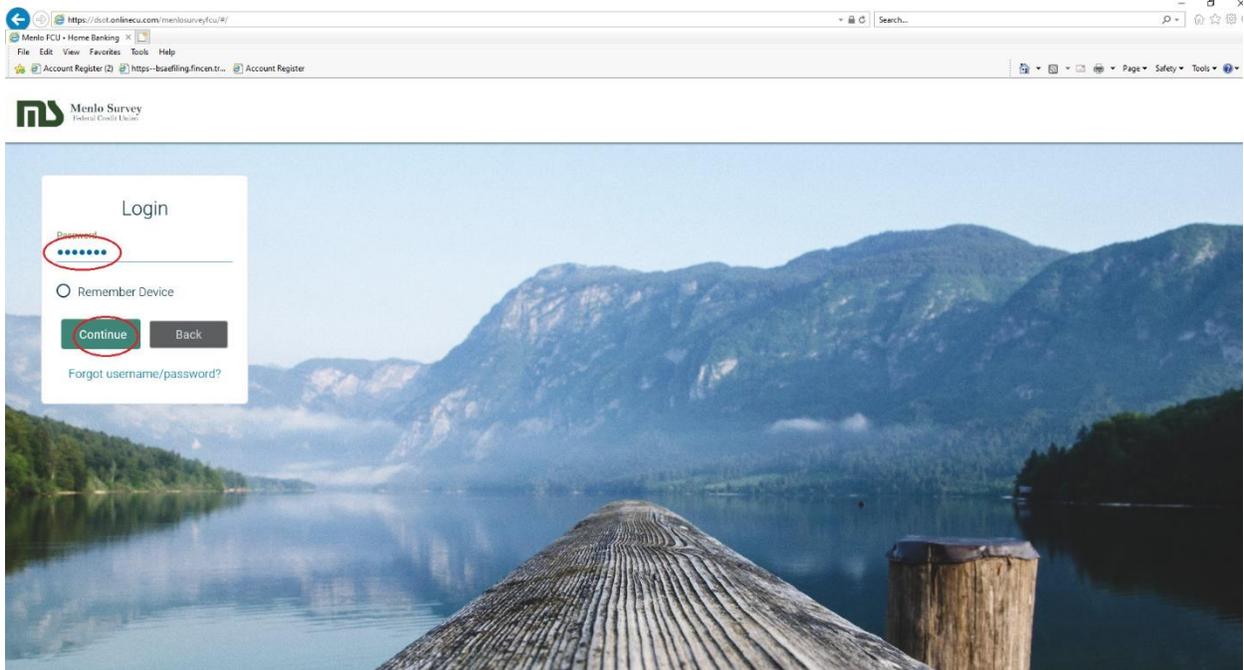
- The system will send you an email with your temporary password. This email will go to the email address on file with the credit union; and is the email address you entered in step 2.
You will need this temporary password in step 9.
- After accessing your email for the temporary password, click OK.



- Enter your **Member Number** in the User Name field. Include the three zeros as you did in Step 2.
- Click **Log In**



- Enter the **temporary password** that was sent to your email in the password field.
- Click **Continue**.



- Complete the information requested:

Member Number: Enter a username for your account.

This can be anything other than your account number or your social security number.

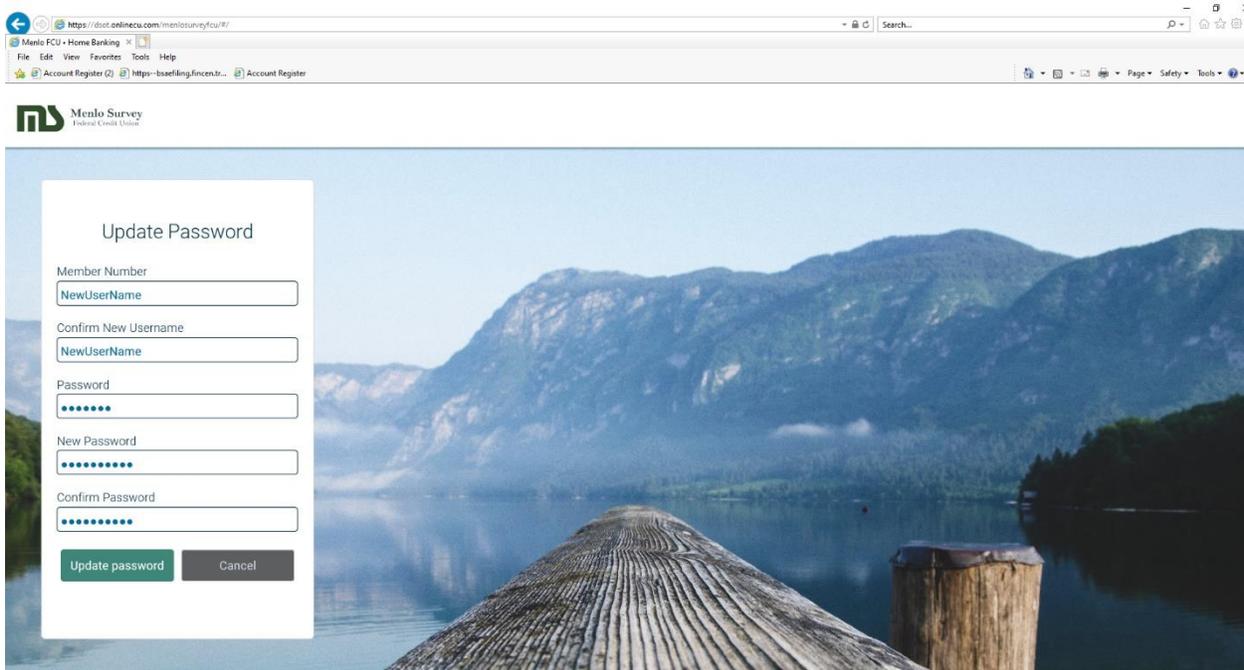
Confirm New Username: Reenter your selected Username.

Password: Enter the **temporary password** that was sent to your email address.

New Password: Enter a password. This will be your password going forward.

Confirm Password: Reenter the password selected.

Click **Update Password**.



12. Select your **Security Questions** and **answers**.

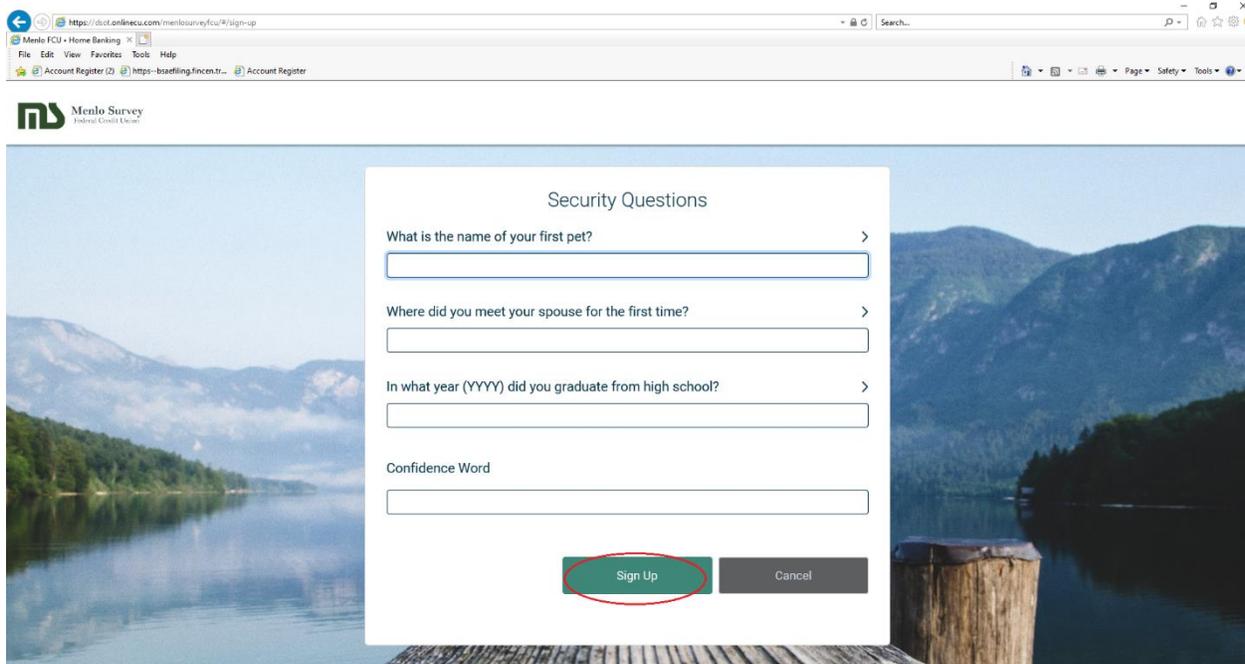
Use the > to the right if you want to change the security questions.

Enter your answers in the box below.

13. Enter your **Confidence Word**.

A Confidence Word is a word or phrase that you will recognize when you see it. It is not a password; you will never have to reenter it. It is meant to be something familiar to you, so you know that you are signing into your account.

14. Click **Sign Up**.



The screenshot shows a web browser window with the URL <https://dscf.onlinetec.com/menlosurvey/fcu/#/sign-up>. The page features the Menlo Survey logo (Menlo Credit Union) and a background image of a lake and mountains. A white form titled "Security Questions" is centered on the page. It contains three questions, each with a right-pointing chevron (>) and a text input field below it: "What is the name of your first pet?", "Where did you meet your spouse for the first time?", and "In what year (YYYY) did you graduate from high school?". Below these is a "Confidence Word" label and a text input field. At the bottom of the form are two buttons: a green "Sign Up" button (circled in red) and a grey "Cancel" button.

Congratulations! You are now enrolled in Home Banking.

The Username and Password you use for Home Banking are also your credentials for Mobile Banking. Go to your device play store to download our Mobile App.

Search Menlo Survey -> Download -> Use your Home Banking Login Credentials to access your accounts on the go.